

Sponsored by Convergys Analytics

1. **NO PURCHASE NECESSARY TO ENTER OR WIN.** Entry does not require a substantial expenditure of time or effort. Entrants do not risk or buy anything in order to have a chance to win.
2. **ENTRY.** Promotion begins at 12:00 AM on the first day of each month and ends at 12:00 midnight on the last day of each month. To enter, simply complete the available survey online at mikescarwash.com/survey. Electronic entries must be received by 12:00 midnight on the last day of each month. To receive Official Promotion Rules and enter prize drawing without visiting the survey web site, send a 3"x5" card with your name, address, telephone number and e-mail address to: Convergys Analytics Mike's Carwash Sweepstakes, 201 East Fourth Street, Cincinnati, OH 45202 Attn: Jayne Zerkle – 10-261. Mail-in entries must be postmarked between the first day of the month and the last day of the month and received by 12:00 midnight on the second day of the following month. Limit: one (1) entry per person or e-mail address. In the event of a dispute over the identity of an online entrant, entry will be deemed submitted by the holder of the e-mail account. In case of multiple entries from one person or e-mail address, only the first valid entry received will be eligible. Photocopied entries, mechanical reproductions or use of automated devices not valid for entry.

All entries become the property of Convergys Analytics and will not be returned or acknowledged. Convergys Analytics is not responsible for lost, interrupted or unavailable network server or other connection, miscommunications, failed phone or computer or telephone transmissions or technical failure, jumbled, scrambled or misdirected transmissions, or late, lost, damage or postage-due mail or other error of any kind whether human, mechanical or electronic. Incorrect, incomplete, mutilated, multiple, late, and any other type of defective entry whatsoever will be automatically disqualified. CAUTION: Any attempt by an entrant to deliberately damage any web site or undermine the legitimate operations of the Promotion is a violation of criminal and civil laws. Should such an attempt be made, Convergys Analytics reserves the right to seek damages from any such entrant to the fullest extent permitted by law and to disqualify such entrant from the Promotion. In the event the Promotion becomes technically corrupted in any way or is compromised by virus, bugs, non-authorized human intervention, or any other causes beyond the control of Convergys Analytics (which corrupt or impair the administration, security, fairness, or proper play of the Promotion), Convergys Analytics reserves the right, at its sole discretion, to disqualify subsequent electronic entries, but to continue the Promotion with all mail-in entries and previously received valid electronic entries.

All personal information collected will be handled in accordance with the sponsor's privacy policy. <http://survey1.sendyouropinions.com/images/privacy.htm>

3. **ELIGIBILITY.** All residents of the fifty (50) United States of America and the District of Columbia are eligible to enter and win. Entrants must be at least eighteen (18) years of age or older as of the date of entry, or if you are under the age of eighteen (18), you must receive parental consent to enter. Employees and immediate family members of Convergys Analytics, its divisions, subsidiaries, affiliates, advertising and production agencies, and any other persons involved with this Promotion are not eligible to win. A prize won by a minor in the jurisdiction in which such minor resides will be awarded in the name of such minor's parent or legal guardian. Void where prohibited by law. Governed by and subject to all U.S. federal, state, and local laws and regulations.
4. **PRIZES:** 1 prize will be awarded at the conclusion of each month. The Prize winner will receive a \$100.00 payment.
5. **WINNERS.** Winners will be determined in a random drawing on the first day of the following month, or shortly thereafter, from all valid entries received. Winners will be selected randomly

from all valid entries. Winners will be notified by email at the email address they provided at the conclusion of the survey or by letter to the address listed on the entrant's 3"x5" postcard entry. If a prize notification email message or letter is returned as undeliverable, it will result in disqualification. Convergys Analytics will conduct a new random drawing thereby selecting an Alternate Winner, and the corresponding prize will be awarded to the Alternate Winner. This process shall continue until either all prizes have been awarded or no valid entries remain.

At the sole discretion of Convergys Analytics, Winner(s) may be required to sign and return an Affidavit of Eligibility and Release of Liability/Publicity Release within fourteen (14) days of date printed on notification or he/she will be disqualified and an Alternate Winner will be selected as described above. Winner(s) may be required to provide his/her social security number and/or tax identification. Winner(s) must meet all criteria in these rules or face forfeiture of prize(s) based upon the sole discretion of the Sponsor(s). Except where prohibited by law, entry constitutes express permission to use winner's(s) names, likenesses, hometown, and prize(s) won for promotional purposes without further compensation.

6. **ODDS OF WINNING.** There will be one (1) Winner per month. Because the possible number of Entrants is unascertainable, no odds can be calculated. Odds of winning depend on number of eligible online and mail-in entries received.
7. **DELIVERY OF PRIZES.** Prize(s) will be mailed within approximately four (4) weeks of the date on the prize notification letter to the delivery address Winners designate in response to the prize notification letter. One (1) delivery attempt will be made for which Convergys Analytics will bear the cost. If a Winner has not received prize within eight (8) weeks of the date on the prize notification letter, Winner may contact Convergys Analytics to determine status of delivery. If prize is undeliverable for any reason whatsoever, a Winner must contact Sponsor(s) to arrange for redelivery at Winner's expense within two (2) weeks of the last delivery attempt, or forfeit the prize. If after three (3) weeks from the date on the prize notification letter a Winner cannot be located, contacted, or fails to arrange for redelivery of a prize, that Winner forfeits the prize. In case of forfeiture, an Alternate Winner will be selected by the process described above.
8. **LIABILITY/ WARRANTY/RESERVATION OF RIGHTS.** By entering this Promotion all entrants agree that all prize(s) are awarded upon the express condition that Convergys Analytics, and its respective agencies or employees have no liability whatsoever for any injuries, losses, or damages of any kind resulting from participation in this Promotion or acceptance, possession, or use of any prize. Winners acknowledge that Convergys Analytics, and all participating retailers concerned with this Promotion and their agents do not make, nor are in any manner responsible or liable for, any warranty, representations, guarantees, expressed or implied, in fact or in law, relative to the quality, conditions, fitness, or merchantability of any aspects of the prize(s). Convergys Analytics expressly reserves the right to resolve any discrepancies, disputes, or otherwise unforeseen circumstances and Convergys Analytics' decision will be final. Convergys Analytics expressly reserves the right to change or alter rules at any time.

Sponsor reserves the right, in its sole discretion, to cancel, terminate, modify, or suspend this sweepstakes for any reason.

The agreement contained in these Official Rules is governed by the laws of the state of Ohio, without giving effect to the law regarding conflict of laws.

By entering this sweepstakes, each participant warrants that he or she has read and agrees to abide by all of these Official Rules, and that he or she is not prohibited from participating in the sweepstakes. Each participant agrees to release, discharge, indemnify and hold harmless sponsor and its parent, subsidiaries, affiliates, shareholders, employees, officers, directors, agents, representatives, advertising and promotion agencies and prize suppliers from any liability arising from or related to this sweepstakes.

9. TAXES, LICENSES, AND OTHER CHARGES. Winner(s) shall be solely responsible for payment, filing, and reporting of any and all taxes, licenses, registrations, insurance, or any other additional charges associated with prizes. State and federal income and sales taxes may apply. Other fees may vary depending on Winners' state of residency.
10. VERIFICATION. For Winners' names, send a self-addressed, stamped envelope by to:
Convergys Analytics Mike's Carwash Winners, 201 East Fourth Street, Cincinnati, OH 45202
Attn: Jayne Zerkle – 10-261
11. ADDITIONAL INFORMATION. For additional information regarding this Promotion, contact
Convergys Analytics Mike's Carwash Sweepstakes, 201 East Fourth Street, Cincinnati, OH
45202 Attn: Jayne Zerkle – 10-261